

IsatPhone 2 Firmware 02.00.03

Briefing note
26.05.2017

IsatPhone 2 firmware version 02.00.03 has now been released and is available for download. Please follow the link below:

<http://www.inmarsat.com/support/isatphone-2-support/>

Firmware version 02.00.03 supersedes the mandatory firmware version 02.00.01 that was released in April 2017.

Recommendations for installation

For those customers that have not installed Firmware version 02.00.01 this is a **mandatory** firmware upgrade, meaning that the features introduced by the firmware are critical for the functionality of the GSPS service including the network and the IsatPhone 2 handset.

For the customers that have upgraded to firmware version 02.00.01 this is a **recommended** firmware upgrade that provide bug fixes for user interface only.

Pre-requisites for installation and advice after installation

In order to upgrade the handset's firmware you must have a PC running Windows 10, Windows 8, Windows 7, Windows Vista or XP. The **latest version of USB drivers and IsatPhone 2's firmware upgrade tool** must be installed. New USB drivers and a new IsatPhone 2 firmware upgrade tool were released on the 21st April 2017.

These can be found on the Inmarsat support website by visiting <http://www.inmarsat.com/support/isatphone-2-support/>

Inmarsat.com

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Please read the installation guides for the firmware upgrade tool and USB drivers which are also downloadable from the website.

Installing IsatPhone 2 firmware 02.00.03

To install IsatPhone 2 firmware 02.00.03:

- a. Ensure that USB drivers and the firmware upgrade tool are installed on your PC.
- b. Double click on Inmarsat's firmware upgrade tool and follow on screen instructions.

The firmware upgrade will take approximately 7 - 12 minutes. After installation, you can check the firmware version by switching on the phone and selecting **Menu > Settings > About > Firmware version**.

Fixes and enhancements in this release

- Corrected bugs affecting the Chinese language user interface

Fixes and enhancements in the previous release 02.00.01

- Added options for battery charging to extend the battery life
- Added Turkish language support
- Support for India Gateway and for new MEAS region
- Improved handling of GPS leap second events
- Improved reported GPS location accuracy
- Corrected email reply format
- Removed occasional crash events in some occasions